

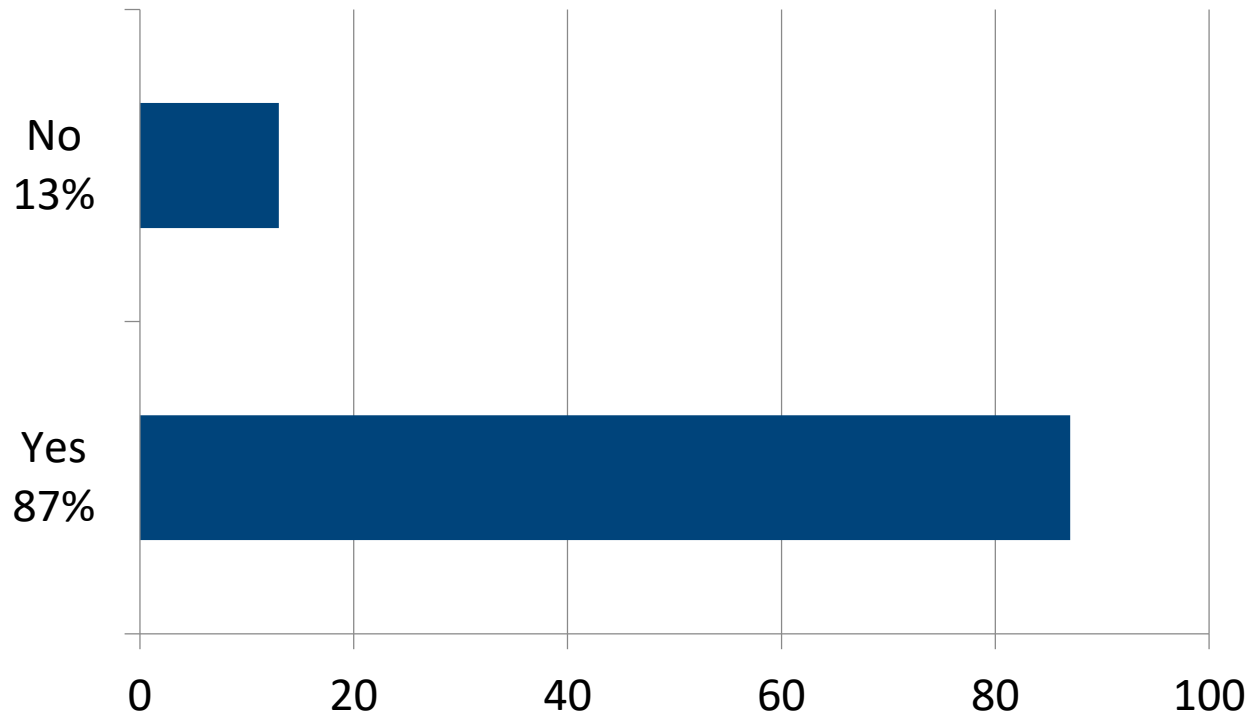
Appellate Survey Conducted June 2017

An Appellate Survey was conducted to obtain data related to the Appellate practices of the GAL Program.

In this powerpoint, any answers that were listed as non-applicable were not included. Agree and Strongly Agree were combined and Disagree and Strongly Disagree were combined so the distinction between the two would be clear.

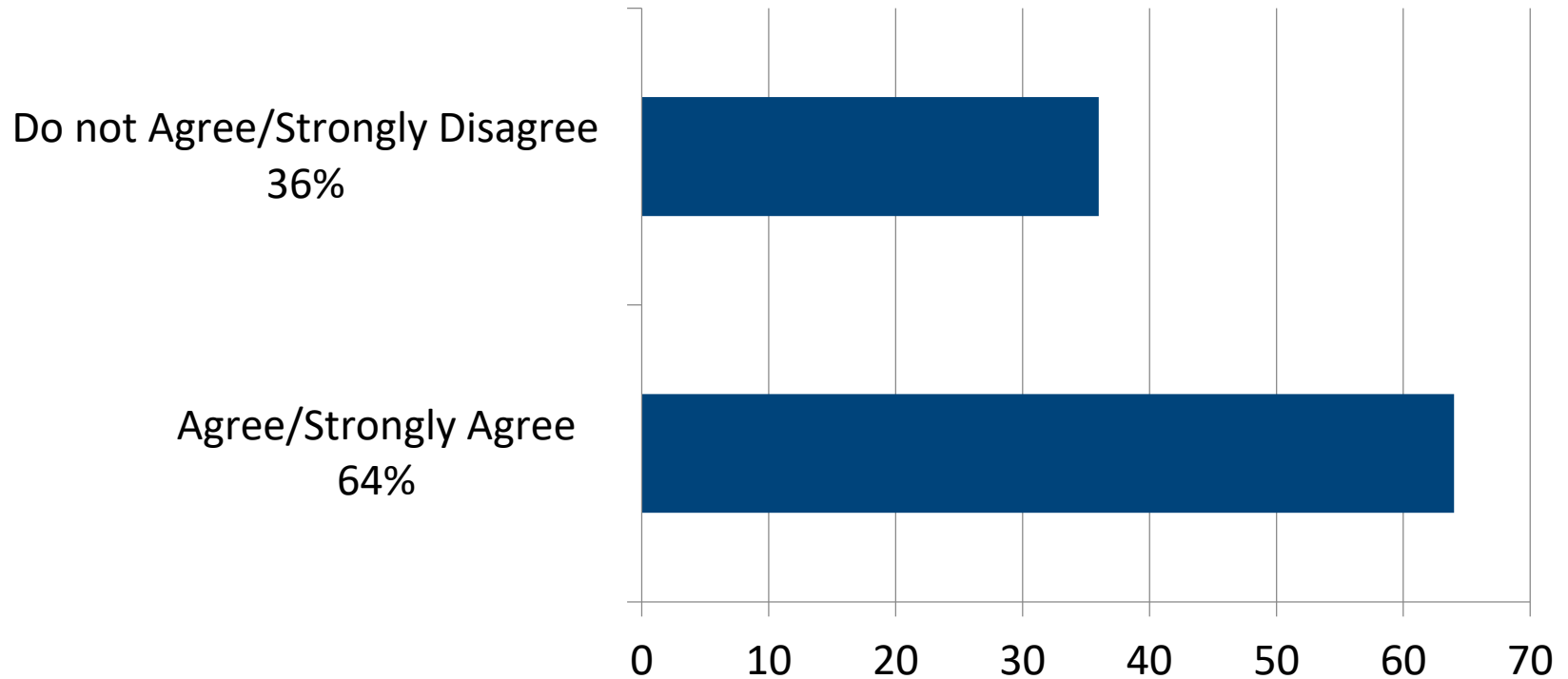
I am aware that I can contact the Appellate team for assistance on complex hearings.

Contacting Appellate Team



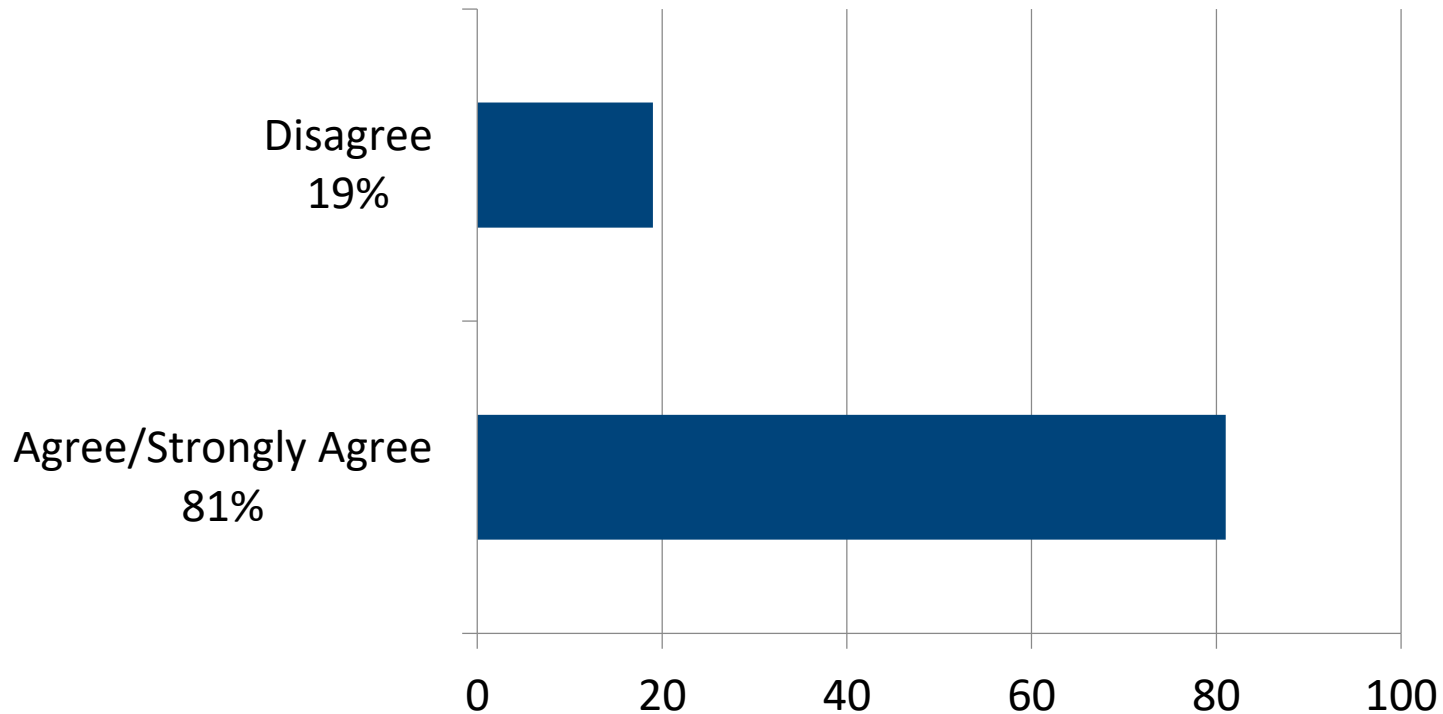
I am clear on when I should reach out to the Appellate Team.

Reaching out to Appellate Team

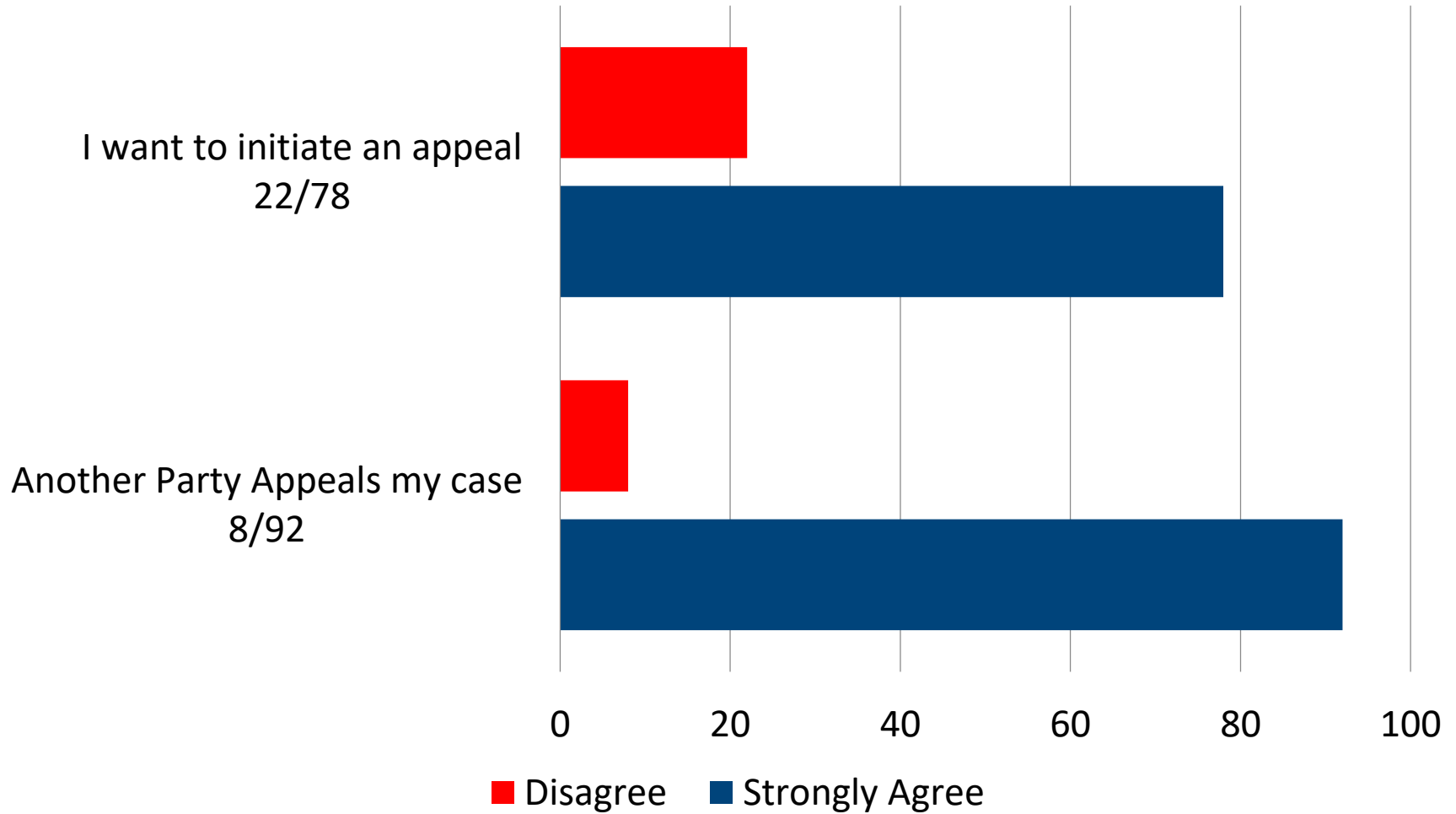


In general, my consultations with the Appellate team benefit my cases.

Consultations benefit my cases



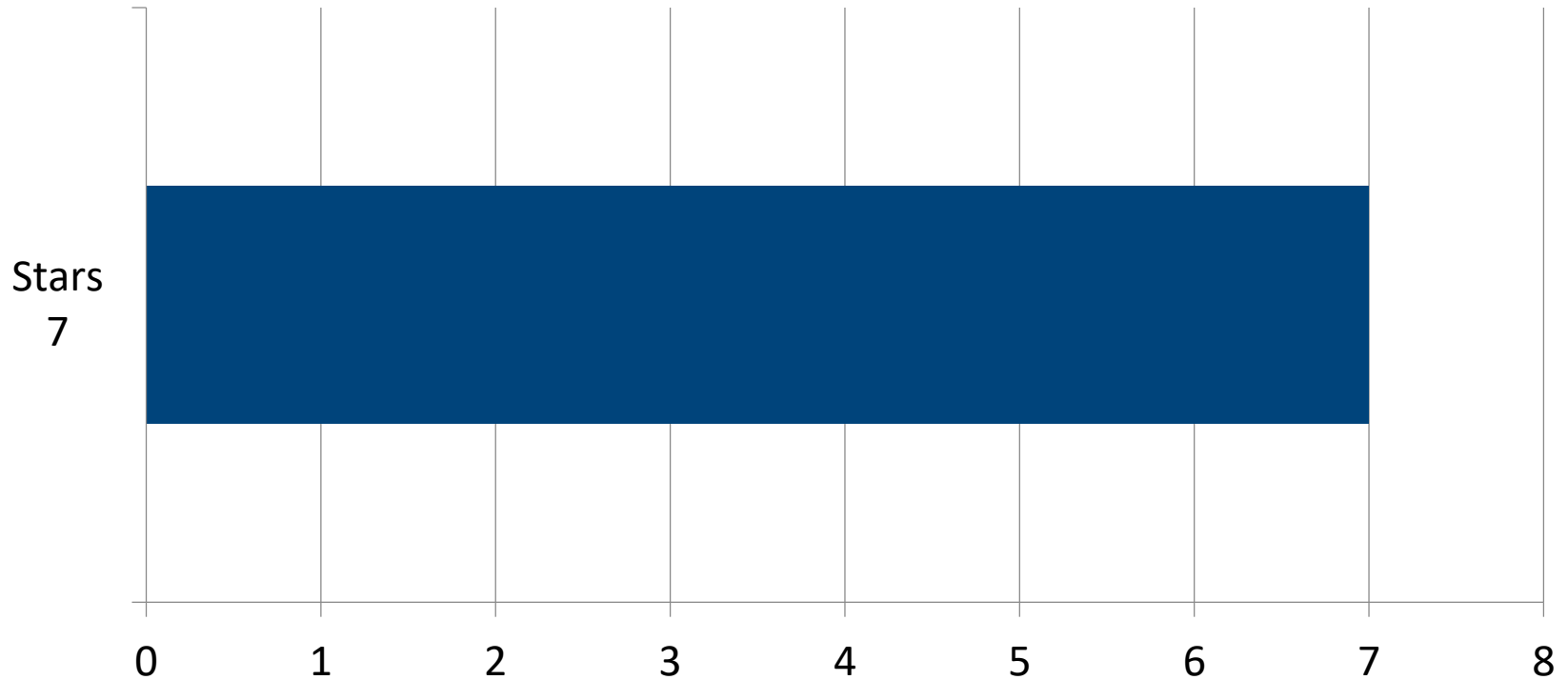
I know what to do when...



As it pertains to the Appellate Team, what is your overall level of satisfaction from a customer service perspective, with the GAL trial attorneys being the customer?

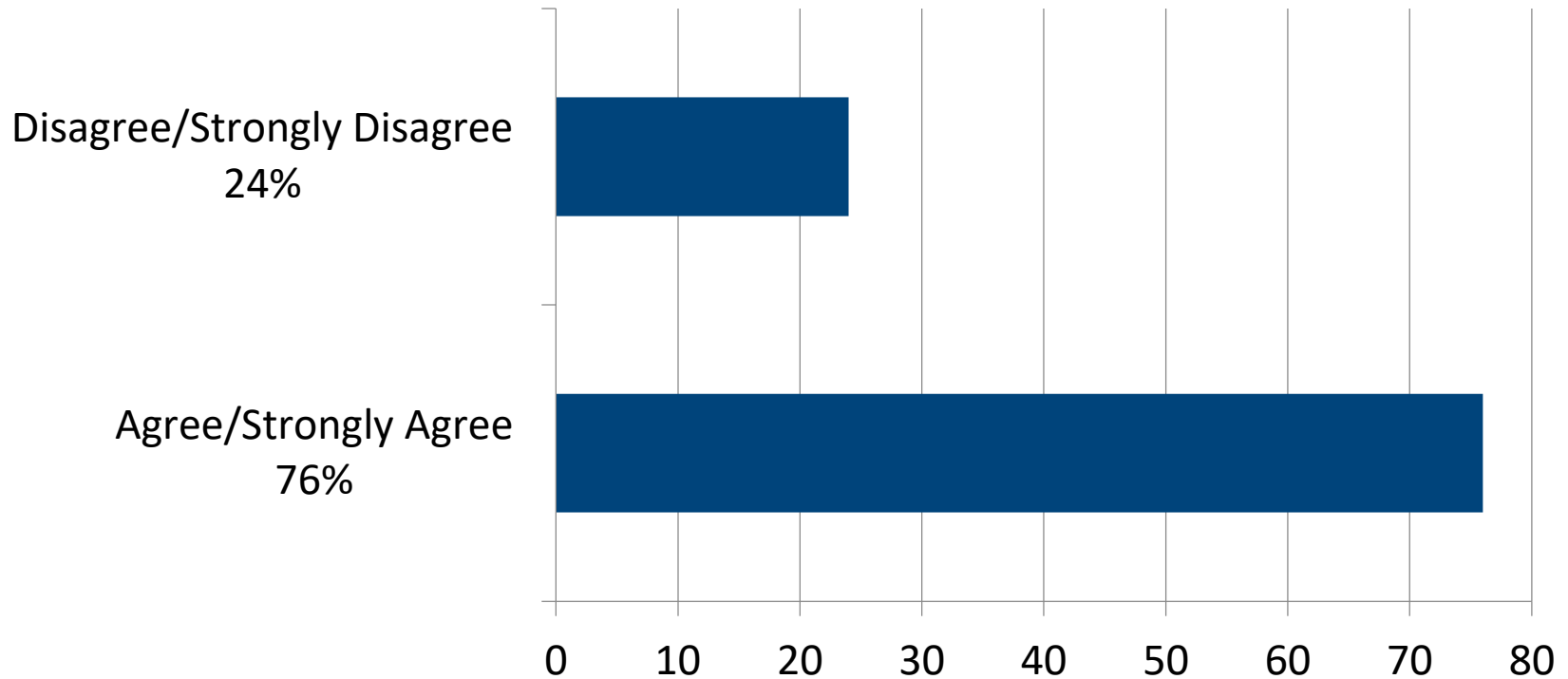
1 Star = Extremely Dissatisfied and 10 Stars = Extremely Satisfied

Satisfaction



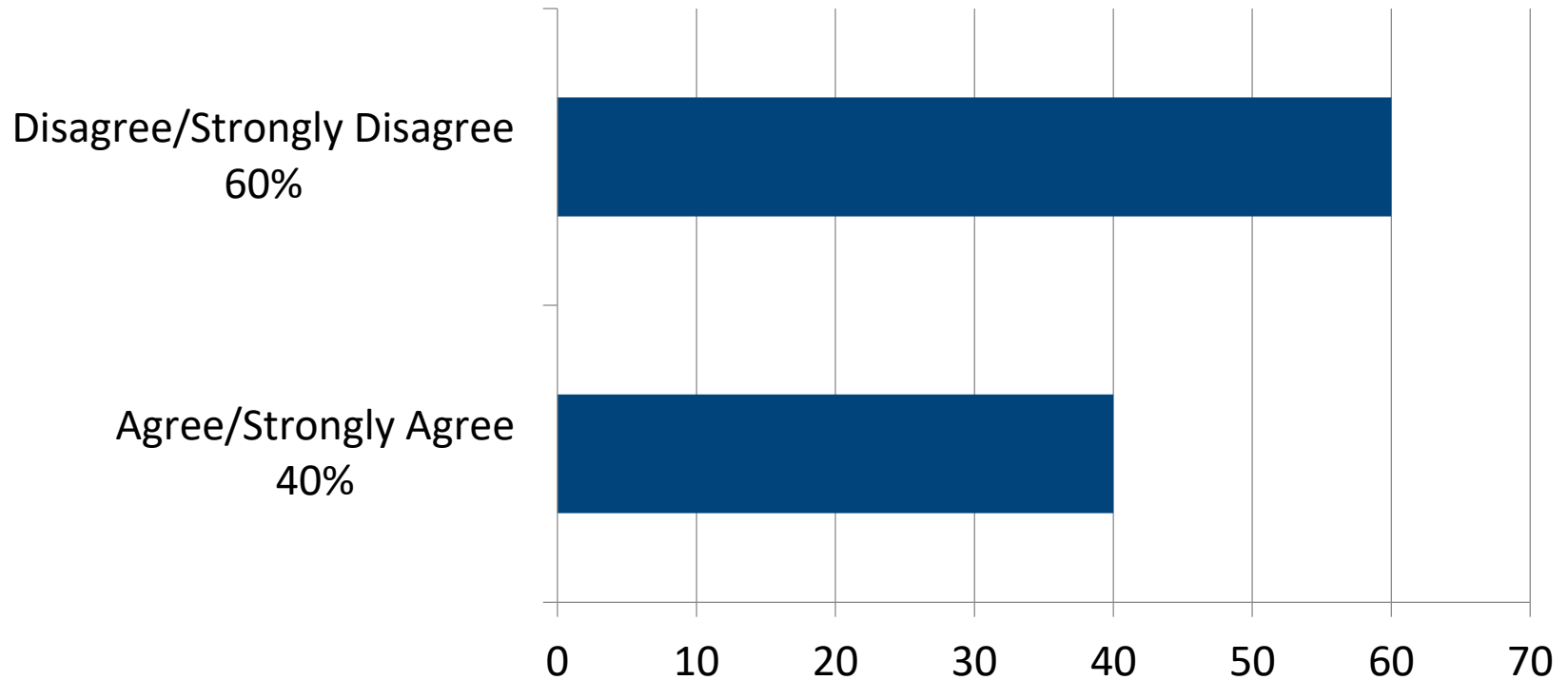
I have confidence in my ability to initiate an appeal (the notice, designation and directions) on my own or with the help of an Appellate Attorney.

Initiate Appeal

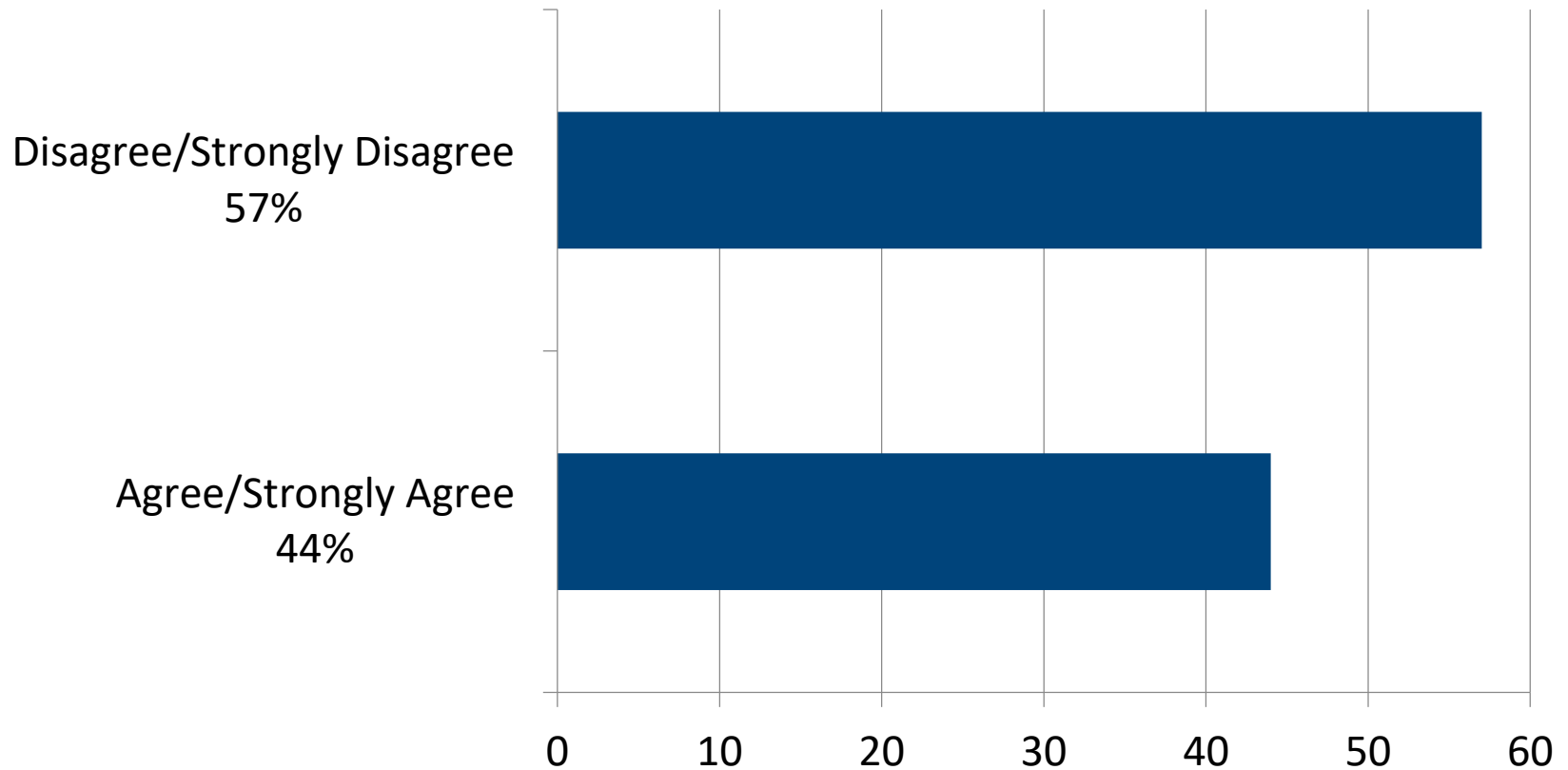


The Appellate Team consults with me regarding the arguments to make on an initial appeal brief.

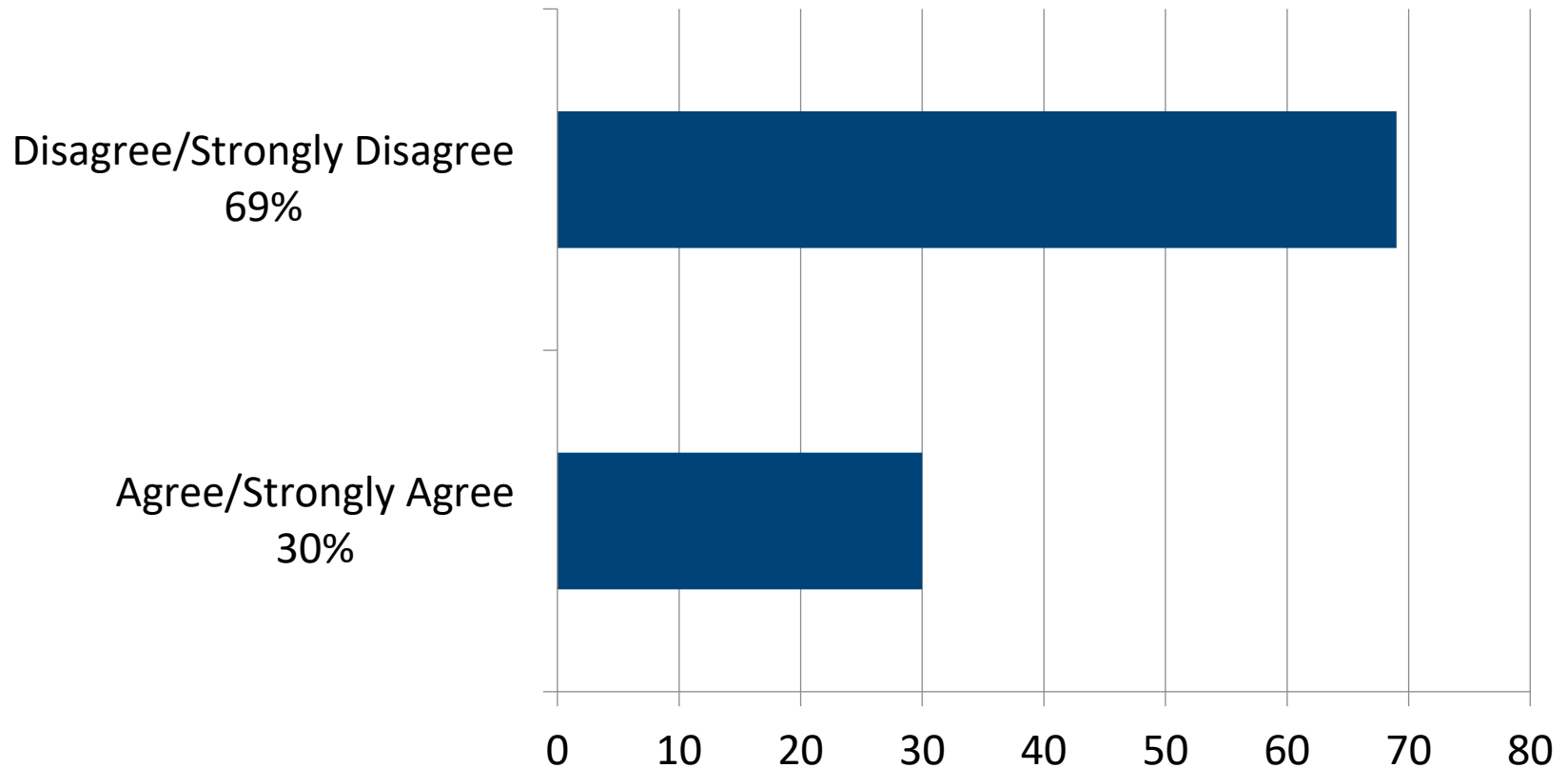
Consults with Me



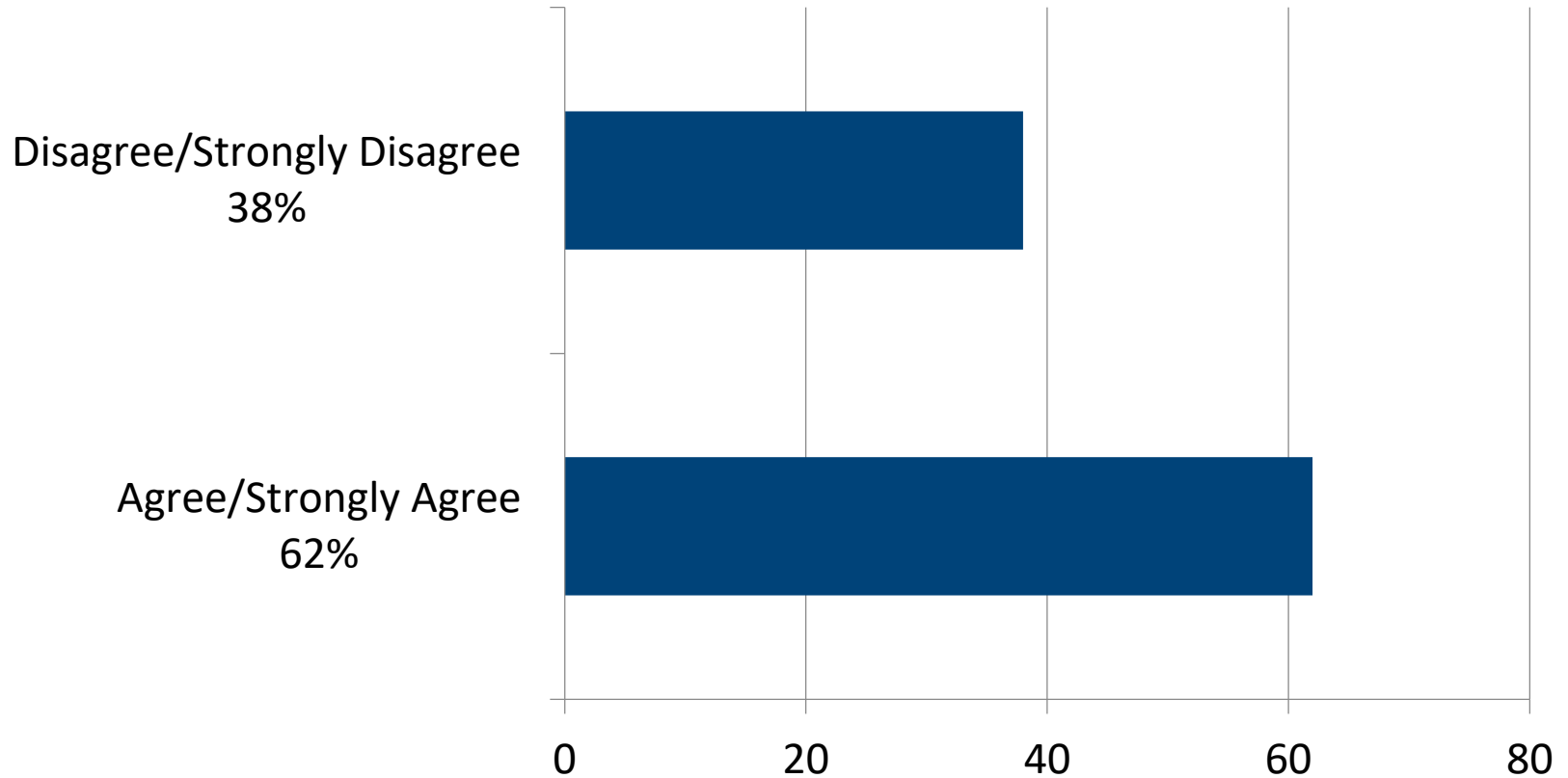
The Appellate Team keeps me well informed regarding the progress of an appeal on my case.



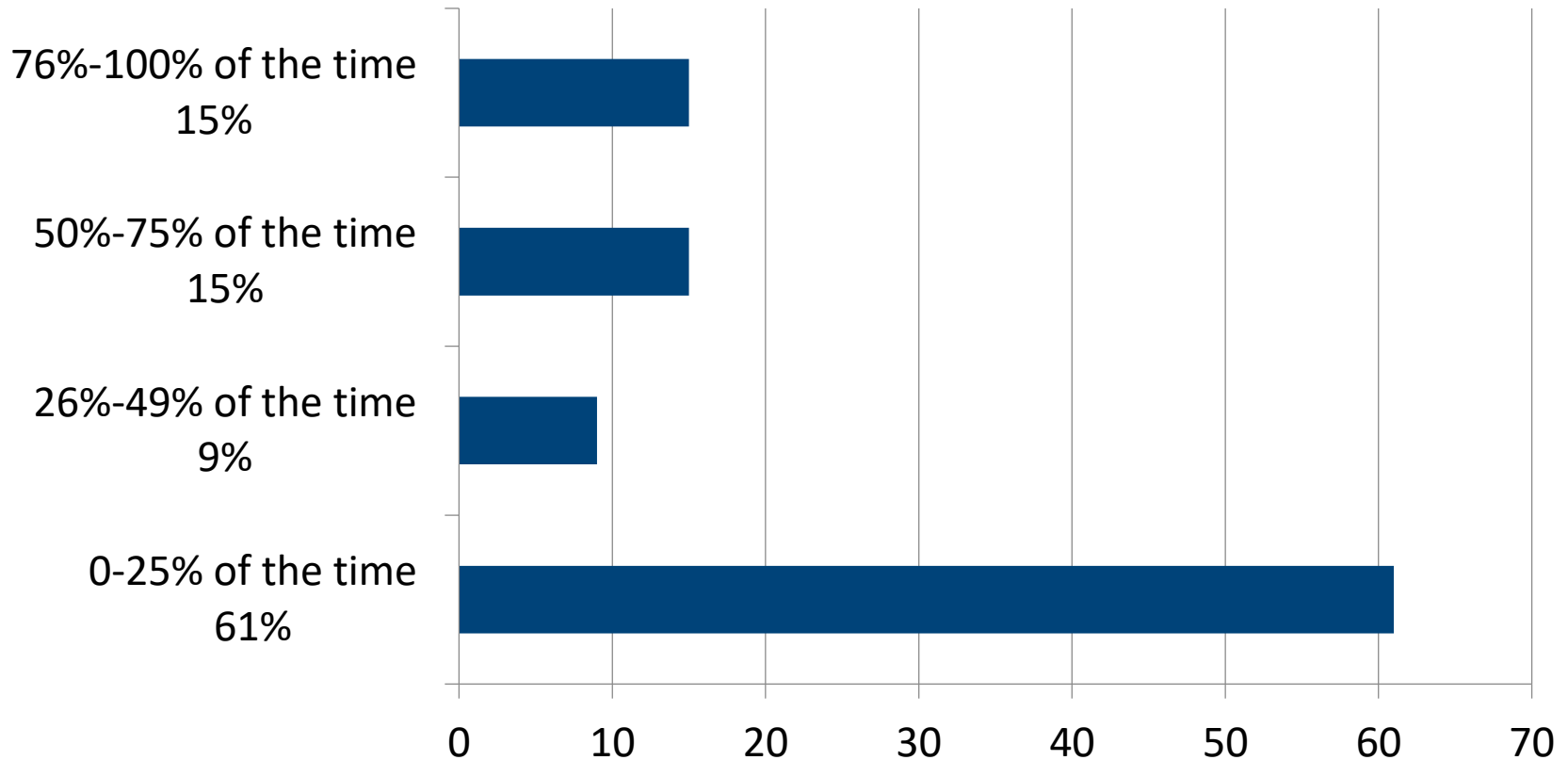
The Appellate Team sends me copies of briefs on my case appeals.



The Appellate Team advises me in a timely manner regarding the outcome of appeals on my cases.

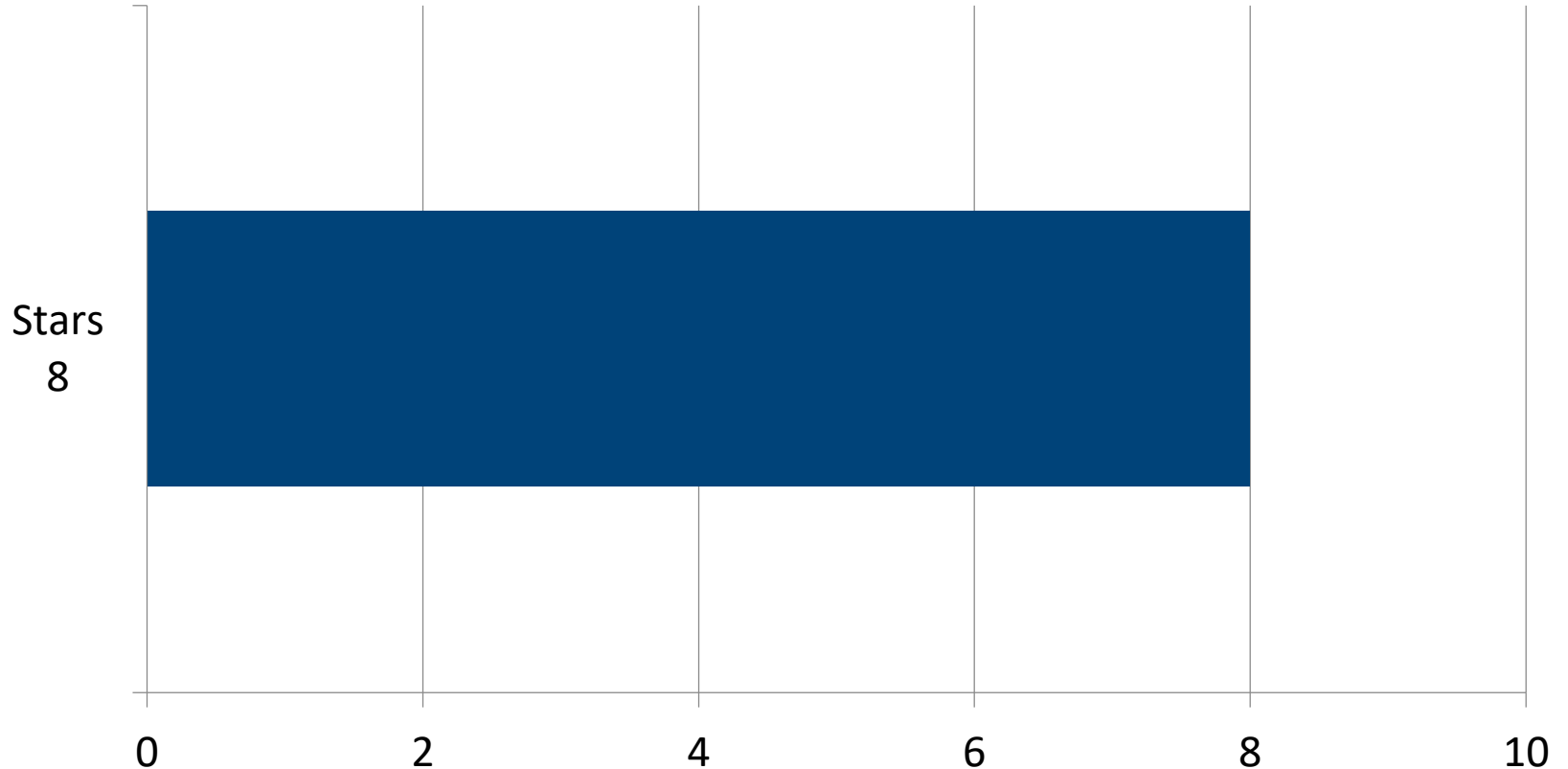


How often does the Appellate team pursue an appeal you staff with them?

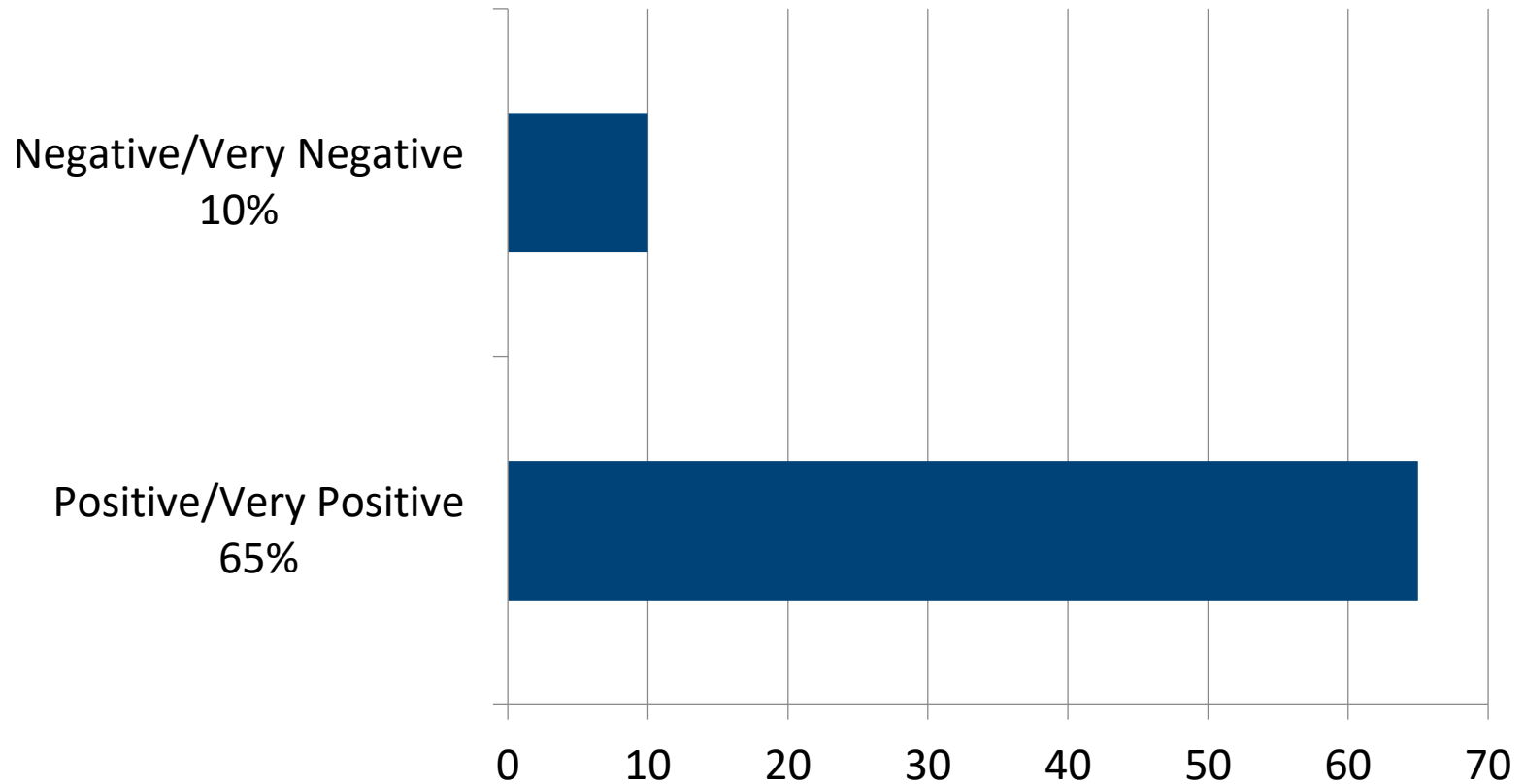


What is your overall level of satisfaction with the legal work done by the Appellate team?

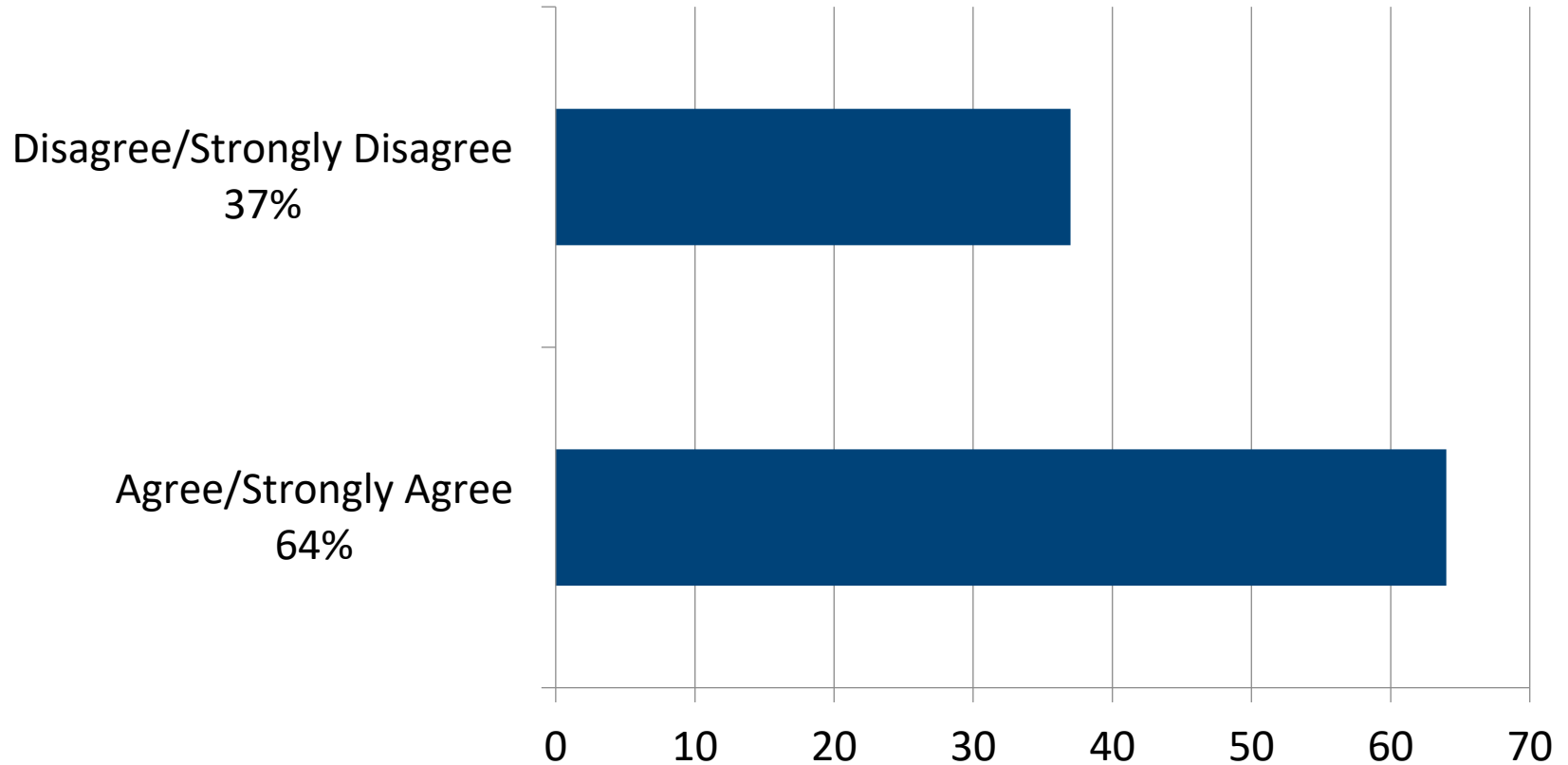
1 = Extremely Dissatisfied and 10 = Extremely Satisfied



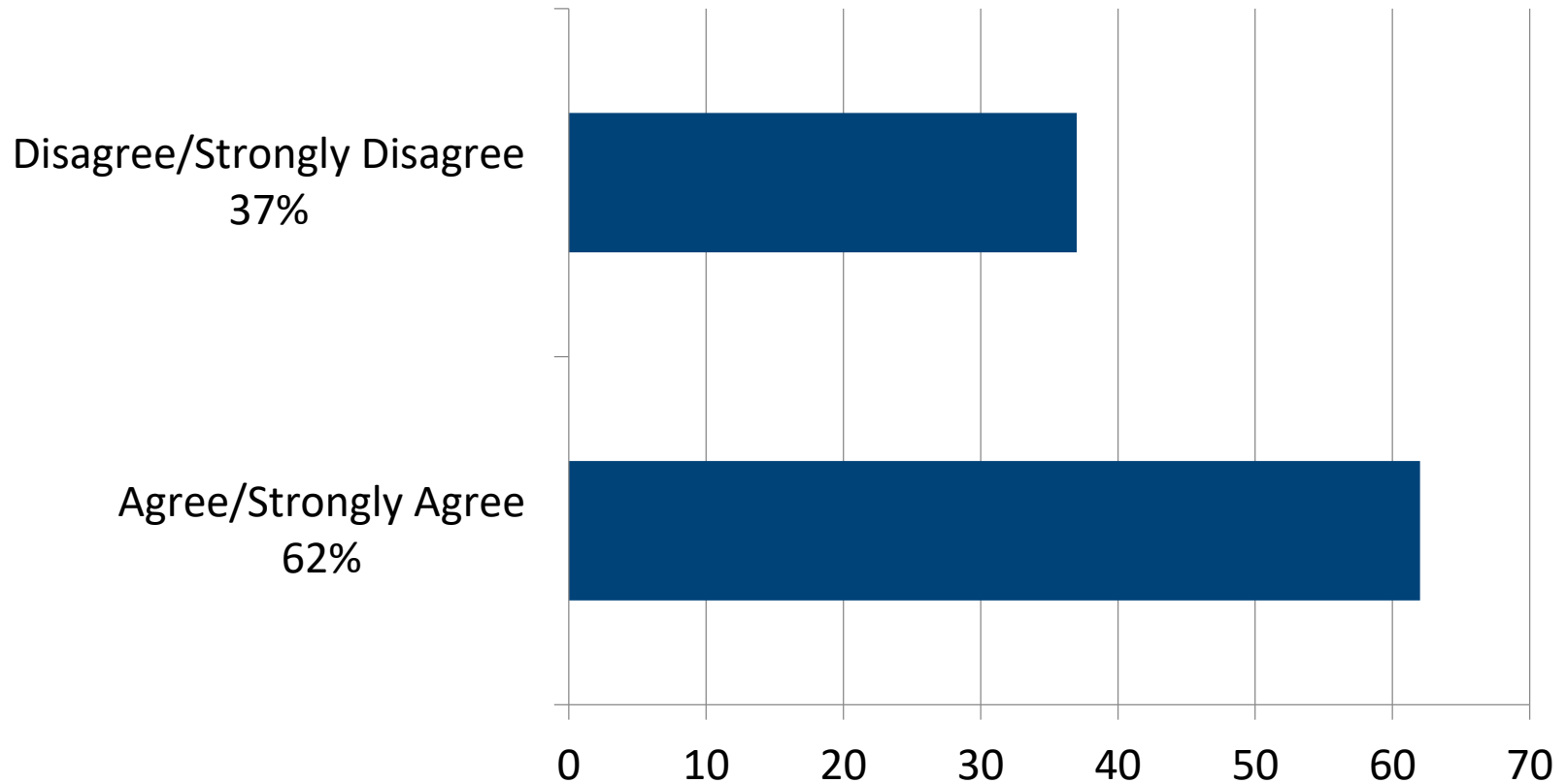
What is your opinion of how the work of the Appellate team is perceived in your circuit?



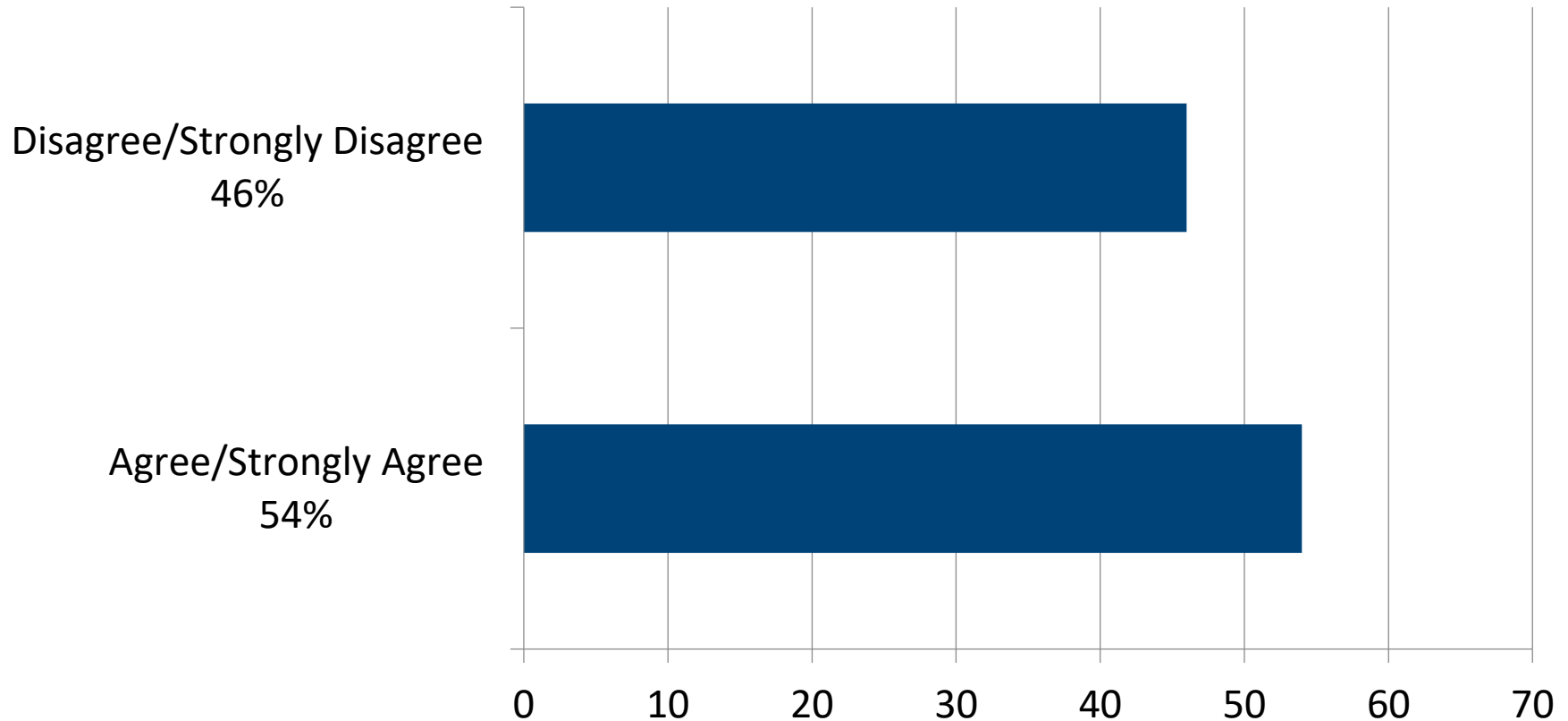
The Appellate Team is receptive to my views on staffings.



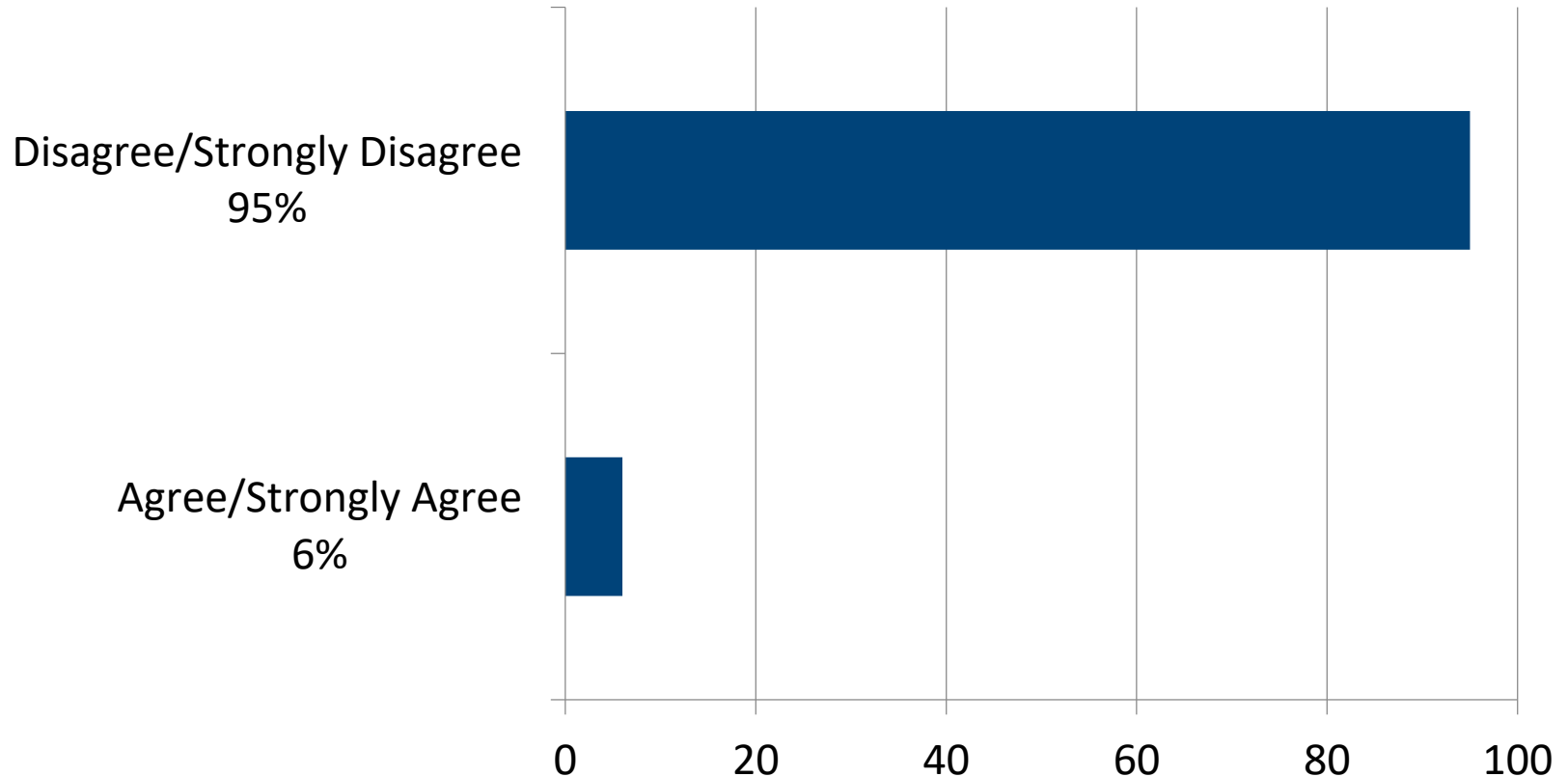
The Appellate Team gives appropriate consideration to the circuit team's recommendations in making decisions on whether or not to take an appeal.



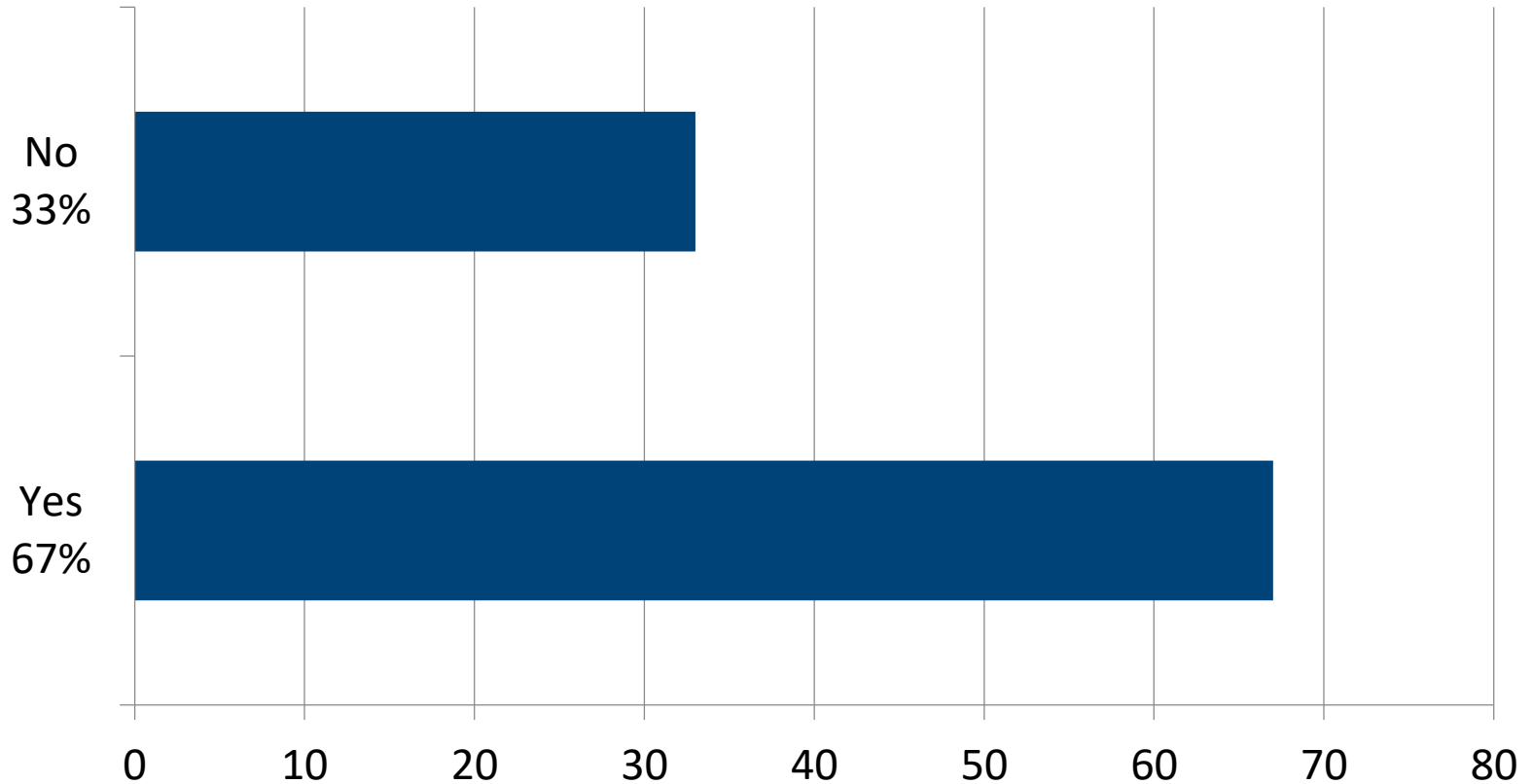
If it is the right thing to do for a child, the Appellate team is not hesitant to file an appeal even when there is concern over losing the appeal.



The Appellate Team encourages me to write my own appeals.



I know which team member of the Appellate team handles appeals for my circuit.



Common Themes from Comments and Feedback

- Status updates to the team involved in the case
- More communication with the trial attorneys
- Keep in mind the day to day operations that the attorneys have to go through in the circuit courts
- Send the final briefs to the attorneys
- Attorneys would like the option to file their own appeals
- When an opposing brief is made by compelling argument that it be distributed for all attorneys to become familiar with the legal argument.
- Brief Bank
- Appellate Team does a great job